

Electronic Acknowledgement Receipt

EFS ID:	8013391
Application Number:	09944676
International Application Number:	
Confirmation Number:	8505
Title of Invention:	System and method for automated end-user support
First Named Inventor/Applicant Name:	Daniel Keele Burgin
Customer Number:	26874
Filer:	William S. Morriss/Sonya Pinner
Filer Authorized By:	William S. Morriss
Attorney Docket Number:	1160215-0538115
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Application Type:	Utility under 35 USC 111(a)

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Submitted with Payment		no			
File Listing:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		09944676_IDS_7-14-10.pdf	100716	yes	2
			21e54173ba07a0430f93a08b0d6f65722b202778a0		

	Multipart Description/PDF files in .zip description		
	Document Description	Start	End
	Transmittal Letter	1	1
	Information Disclosure Statement (IDS) Filed (SB/08)	2	2

Warnings:

Information:

2	NPL Documents	11198934_7-13-10_FinalOA.pdf	1211417 823b82808b15c5ae995362dcd74465733d0329	no	32
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Warnings:

Information:

Total Files Size (in bytes):	1312133
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.